Letter from the D.C. Dental Society President
Pierre Cartier, DMD, MPH, FAGD, FICD, FACD

Dear Colleagues:

In three weeks, my term as 2021-2022 DCDS President will end. It has been a pleasure to lead our Society and become part of a legacy that extends more than 150 years. I would like to thank Mr. Kurt Gallagher, the DCDS staff, the DCDS and Foundation board members, and our committee members for their support this year. I would also like to thank Dr. Michael Blicher for serving as my advisor during this term, as well as his support of organized dentistry over the past decades. I have known Michael for over 10 years and have enjoyed working with him in DCDS, as well as the DC Academy of General Dentistry.

Living or working in the District, we are exposed to history and various legacies every day. You really cannot turn a corner without being exposed to these in one way or another. Whenever I have been on ghost or spy tours in Georgetown, out on “field trips” with University Club friends, or playing golf, I have learned much about the “stories” that others have written and the “footprints” that they have left behind. It’s very surreal to sit in the booth at Martin’s Tavern where JFK proposed to Jacqueline Kennedy, follow Ike’s “footprints” on the infamous “Eisenhower Hole” at Army-Navy Country Club in Arlington, or walk through Duncan Phillips’ art collection in Dupont Circle.

While this year has still been somewhat challenging due to the COVID-19 pandemic, there have still been opportunities to contribute to the DCDS legacy. A key project that we have initiated this year is the development of supplemental member outreach and education activities to enhance member engagement and provide tailored programming for our diverse membership. We are excited to begin offering the first of these events during the summer,

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starting with a social outing to the National Zoo this coming Sunday, followed by a series of “traveling” happy hours that will visit various neighborhoods throughout the District. Additionally, keep an eye out for educational events over the coming weeks, including workshops related to practice management topics and special interest-related “town halls.” The first of these town hall events will be geared toward members who provide Medicaid services and those who are interested in issues related to the oral healthcare safety net.

Another key accomplishment for this year has been the continuation of the Society’s advocacy efforts. Mr. Brett Greene has been actively assisting the Society in addressing issues related to the Board of Dentistry, including reducing the time required to process applications for licenses and certifications. As many of you may know, Mr. Greene aided the Society in successfully defeating an effort to incorporate dental therapists in the District several years ago. While efforts to overcome these workforce and care access issues are ongoing processes, we appreciate the support Mr. Greene has offered the Society and plan to continue working with him to ensure that policies developed by the Board of Dentistry and District of Columbia Council sustain District residents’ and visitors’ access to high-quality oral healthcare.

Member recognition is an important initiative that you will see during the upcoming awards ceremony on June 21, 2022. Historically, we have recognized members for defined achievements (such as humanitarian contributions, service to organized dentistry, or achievements in continuing education). While we are still maintaining our “traditional” recognition awards, the Society is unveiling a new initiative to recognize members at various membership milestones (e.g. 5-years, 10-years, etc.); attendees at the upcoming awards ceremony will receive a pin that recognizes the number of years that they have been a member of the Society. Additionally, past presidents, current officers, and lifetime members will receive pins that recognize these roles. Please make sure to register for the annual awards ceremony so that you may claim your lapel pins!

For those that are beginning their organized dentistry journey, I encourage you to think about the legacy you would like to contribute. While completing a term in an office does not preclude you from continuing to pursue positions, it does provide a “window”
Letter from the President—Continued from Page 2

that is only open for a period of time. Think about 2-3 key issues that are most important to you or ways in which you can help the Society (or your other respective organizations) grow.

If you are contemplating starting your organized dentistry journey, DCDS provides multiple opportunities to become involved and contribute – even if you experience limited bandwidth! Please reach out to DCDS staff or board members if you are interested in learning more about opportunities to become involved as a committee member; these roles are ideal for those that may have limited time to contribute. If you are interested in an officer or board position, please keep an eye out for future nomination calls. These positions can open doors – particularly if you are interested in roles at the national level.

I look forward to seeing you at the Awards Ceremony on June 21st. Thank you again for your contributions to dental medicine and the public we serve!

Pierre M. Cartier, DMD, MPH, FAGD, FICD, FACD
2021-2022 DCDS President

Upcoming DCDS Events

DCDS Outing at the Zoo
June 5—10:00-10:30 a.m.
meeting time at Connecticut Avenue entrance.

Annual Awards Meeting
June 21—6:00 p.m.
2001 K Street NW, 14th Floor
Washington, D.C.
See details on Page 4.

Thank you to our Partners
Join DCDS for our Annual Awards Meeting June 21st  
6 to 8 PM

All DCDS members are invited to attend the Annual Awards Meeting Tuesday, June 21 from 6 PM to 8 PM. This year the event is being held as a hybrid meeting and members have the option to attend in person or virtually.

This meeting and dinner will be held on the 14th floor at the DCDS office building, 2001 K Street, NW. Attendees can enjoy the view of DC from the rooftop conference center.

During the event, the new DC Dental Society officers and board members will be installed and recipients of DCDS awards will be announced. Also, membership anniversary pins and Life Member pins will be presented (see examples at the right)

Receive Your DCDS Anniversary Pin at the June 21st Annual Awards Meeting

Samples show below

2022 DCDS Election and Electronic Voting

This year the election is being conducted by electronic ballot only. DCDS has selected Balloteer as the solution provider to administer the election. Candidates are listed on the following pages.

Voting will open by Monday, June 6, and the election will close on Tuesday, June 21 at 6:15 PM. All DCDS members who are eligible to vote will receive an email with their unique login credentials.

Please watch for instructions by email on how to cast your ballot. Those email instructions will include your unique password to log into your ballot.

Please contact your DC Dental Society at info@dcdental.org or (202) 367-1163 if you have any questions about the 2022 DCDS election or the voting process.

Register for DCDS Annual Awards Meeting
DCDS 2022 Election — Officer Candidates

Dr. Ioana “Anna” Bettios - President

Dr. Bettios is a Professor and Director of Prosthodontics in the Comprehensive Department at Howard University College of Dentistry. She received her Bachelors of Sciences and Doctorate of Dental Surgery Degrees at the University of Maryland; she served as military dentist after dental school and retired after 30 years of highly decorated service. Dr. Bettios completed a Clinical Fellowship program in Prosthodontics in San Diego, CA, and a Residency program in Prosthodontics at the Naval Postgraduate School in Bethesda, MD, and a Master’s Degree in Health Sciences at The George Washington University. She has held many military and civilian Senior Healthcare Executive leadership positions, and has lectured to large scale audiences worldwide in dental and medical healthcare initiatives.

Dr. Bettios has served as President-Elect, Vice President, and Chair of the Membership Committee with four ADA awards in the Dental Society. She joined the Howard U. Faculty in 2013 and has served as Chair of the Prosthodontics Department. She has contributed chapters in recent publication of Digital Curriculum for the Dental Schools and has authored many articles for the Department of Defense in healthcare initiatives. She is a Diplomate of the American Board of Prosthodontics; a Fellow of the American College of Prosthodontists; a Fellow of the American College of Dentists; Fellow of the International College of Dentists, Fellow in the Academy of Osseointegration; a Member in the National Board of Dental Exam Test Writing workshops for the ADA Joint Commission. Dr. Bettios is a passionate clinician volunteer with thousands of dollars of dental services provided to local underserved communities every year.

Note that per the DCDS bylaws, the president-elect automatically ascends to the office of president at the Annual Awards Meeting.

Dr. Cheryle Baptiste - President-Elect

I am a native Washingtonian who was born at Freedman’s Hospital on the campus of Howard University where my father, the late Roy L. Baptiste, DDS, completed an Oral Surgery Fellowship. I graduated from the Howard University College of Dentistry in 1984. I attended the DC Dental Society Spring Meetings and Holiday Events throughout my childhood so it was a natural move to join organized dentistry when I graduated from dental school.

I am the immediate past president of the Robert T Freeman Dental Society, which is the DC chapter of the National Dental Association. I have also been a long term volunteer for the NDA annual conventions. I have served on the DC Dental Society Board of Directors since 2019. I am a fellow of the International College of Dentists and a Fellow of the International Academy of Mini Dental Implants.

My general dentistry practice has been located in Tenleytown since 1997.

I enjoy learning, mentoring and spending weekends on the Eastern Shore with her significant other.

DCDS Officer Candidates—Continued on Page 6
Dr. Hillary Hochman - Vice President

It is my honor to be nominated for Vice President for the DC Dental Society. I graduated from Tufts University School of Dental Medicine in 2009 and practiced general dentistry in New Hampshire for two years, where I was voted one of New Hampshire's Top Dentists. I moved to Washington, DC in 2011 and practiced in Reston, Virginia for four years. I have been with Comprehensive Dental Care downtown since 2015. It has been such a pleasure to be a part of the society, from getting to know the dentists that have had long and decorated careers, to working alongside the new wave of younger dentists to the city. I have served on the Board for the last 2 years, as well as currently serving as the Chair of the Education Committee and on the Public Policy Committee. My focus is to encourage engagement of the newer generation of dentists in DC—to collaborate and support each other in our careers and community, and foster the mentorship we receive from the dentists that have maintained the integrity of our profession in the district for decades. I feel very lucky to practice in such close proximity to such talented specialists and incredibly gifted general dentists. Thank you for your consideration.

Board of Directors Candidates

Dr. Charles Coulter

Charles “Charlie” O. Coulter, DDS was born and raised in the District of Columbia and he specializes in pediatric dentistry. He has been practicing since graduating in 2005.

Dr. Coulter started out at the University of Maryland College Park where he first earned his Bachelor of Science undergraduate degree in Neuro-Physiology and Biology in 2001. He went on to earn his Doctor of Dental Science (DDS) degree from the University of Maryland, Baltimore College of Dental Surgery in 2005 and earned a certificate in Advanced specialty in Pediatric Dentistry in 2007.

Dr. Charlie (as he is affectionately called) was the recipient of the “Humanitarian Award” for caring for the Underserved Dental Population in Baltimore in 2007. Additionally, he has been named Academic All-American from Catholic University.

Dr. Coulter sits on the foundation board for D4C Cares, Inc. which he co-founded and which was created to promote initiatives to improve children’s oral health and to provide relief to underserved populations. He also serves as an advisor to D4C Dental Brands which is a network of pediatric dentists and orthodontists in the U.S. He is also a member of the ADA Dental Quality Alliance (DQA) whose goal is to improve patient care through collaboration with providers, insurance carriers, and oral health care professionals since 2017.
Board of Directors Candidates

Dr. Clare McGorry

Clare McGorry graduated from Ohio State University College of Dentistry and completed her GPR at the Washington DC Veterans Affairs Hospital. She is a Diplomate of the American Board of Dental Sleep Medicine and also acts as Chair of the Education Committee for the American Academy of Dental Sleep Medicine. In her free time, Clare enjoys cooking and yoga as well as trying new restaurants in DC. She practices south of DuPont circle at Markowitz Dental.

Dr. Allen Robinson

Dr. Allen Robinson is a graduate of The University of Michigan, School of Dentistry and completed his Oral and Maxillofacial Surgery residency at Harbor-UCLA Medical Center. He is Board Certified by the American Board of Oral and Maxillofacial Surgery. Dr. Robinson has been practicing in the DMV area for 9 years and is the founder of his practice - The District Center for Oral, Facial and Implant Surgery, located in the West End neighborhood of Washington, DC. He is firm believer in continuing education and organized dentistry. Dr. Robinson is the Co-leader of the A&A Spear Study Club and a member of several other study clubs throughout the Washington Metro area. Dr. Robinson is an avid sports fan and enjoys spending time with his family, friends and colleagues.

Dr. Luke Schwartz

Dr. Luke Schwartz grew up in Fredericksburg, VA, as the middle of five children in a primarily health care family. After graduating from high school, Dr. Schwartz set his sights on pursuing the field of dentistry. He graduated with a B.S. in Biophysics from Wake Forest University.  Immediately following his undergraduate education, Dr. Schwartz attended Temple University-Kornberg School of Dentistry in Philadelphia where he graduated with a Doctorate in Dental Medicine.

Dr. Schwartz completed a 2-year GPR at Wake Forest Baptist Medical Center, where he served as the chief resident of the Department of Dentistry. During his residency, Dr. Schwartz served as the primary dental care provider for a diverse set of patient groups, including: the medically complex, patients undergoing head and neck cancer treatment, special-needs patients, cleft lip & palate patients, as well as hospital dental emergency and trauma patients. He has chosen to further continue his advance dental education at The Pankey Institute.

Dr. Schwartz lives in downtown Washington, DC. In his spare time, he enjoys golfing, hiking, cooking, as well as collecting vinyl records. And while he cheers on the Washington Capitals and Nationals, his allegiance is with the Carolina Panthers in football.
DCDS Foundation Board Candidates

Dr. Sally Cram

I have been a member of the DC dental community for over 30 years. Upon graduation from Georgetown University School of Dentistry and the University of Texas Health Science Center’s graduate periodontal training program, I established a private periodontal practice here in Washington, DC in 1988. I have held previous teaching positions at Georgetown University School of Dentistry and Northern Virginia Community College’s Dental Hygiene Program. I have always been very active in organized dentistry during and after graduation from dental school. I am a past president of the D.C. Dental Society, having served on almost every committee over the years. I am currently the President of the D.C. Dental Society’s Foundation.

I have been involved at the national level as a spokesperson and consumer advisor for the American Dental Association since 2001 and have served as a delegate and alternate delegate to the ADA’s House of Delegates since 2004. I was proud to be nominated as the Local Arrangements Chair for the 2015 ADA Annual Session here in Washington. I have served on and chaired the American Academy of Periodontology’s Clinical Practice Committee and have lectured locally and nationally on periodontics, communication and leadership.

Dr. Patrick M. Grogan

Hi my name is Patrick Grogan. I graduated from Georgetown Dental School and immediately got involved in leadership with DC Dental Society. I served as President of the DC Dental Society in 2010 through 2011. I served the ADA on council when I was appointed to CMIRP in 2012.

I have been on the Delegation to the ADA from 2011 through 2022. I received the Committee Member of the Year Award in 2007 and was humbled to receive the Sterling V. Meade Award in 2019.

I have been in private solo practice for 35 years.

When I am not working, my winter passion is skiing and during the summer I enjoy boating on the Chesapeake Bay with my wife and our Yorkie, Rocko.
Dr. Johanna Huijssoon

Dr. Johanna Huijssoon has practiced general and aesthetic dentistry for over 30 years. She recently relocated from the Washington, DC area to Rockingham County, Virginia.

Dr. Huijssoon earned her DMD degree from Washington University School of Dental Medicine, St Louis. She also completed a General Practice Residency at Erie County Medical Center, SUNY, Buffalo, New York.

Dr. Huijssoon was on the faculty of Northern Virginia Community College as an Assistant Professor in the college’s Dental Hygiene program from 1996 to 2011.

Over the course of her extensive career Dr. Huijssoon has been involved with numerous professional organizations. In addition to being a member of the American Dental Association, and the Academy of General Dentistry, she was President of the District of Columbia Dental Society (DCDS) from 2012-2013. Dr. Huijssoon is delighted to continue to serve on the Board of the DCDS Foundation.

She has been awarded fellowship into the International College of Dentists and the American College of Dentists.

She has chaired Give Kids a Smile as well as chairing the Mission of Mercy in 2015 during the annual ADA meeting. As part of her commitment to serving others, Dr. Huijssoon has volunteered in two overseas Operation Smile mission trips and donated her time to a charity for over 27 years.

Dr. Angela Noguera

Dr. Noguera is a board-certified endodontist, who has been in private practice for more than 20 years. She received her undergraduate dental education from the Universidad Metropolitana in Barranquilla, Colombia. She then proceeded to further her education in the U.S.A. at the University of Maryland where she received an M.S. in Oral Biology from the Graduate School, as well as a Certificate in Endodontics through Baltimore College of Dental Surgery in 1988.

Dr. Noguera achieved the highest level of excellence recognized by the dental profession in 1994 when she became a Diplomate of the American Board of Endodontics.

Dr. Noguera is an active member of numerous dental associations including the American Association of Endodontists, American Dental Association, the International and the American College of Dentists, and the College of Diplomates of the American Association of Endodontists. She is a proud past president of the District of Columbia Dental Society, the Edward C Penick Endodontic Study Club, and the Maimonides Dental Society. Most recently, Dr. Noguera was elected Delegate of the District of Columbia to the ADA.

Dr. Noguera is happily married to Dr. Ali Fassihi and is the proud mother of three daughters: Eliana, Mar- yam, and Roxana. In her spare time, she enjoys and supports the Music and Arts, reading and sitting by the water.

DCDS Foundation Board Candidates—Continued from Page 8

DCDS Foundation Board Candidates—Continued on Page 10
Dr. Daniel Andrew Pinto

Dr. Pinto is a Prosthodontist. One of the nine American Dental Association-recognized specialties, a Prosthodontist is a specialist in the diagnosis, replacement, and restoration of missing teeth. Dr. Pinto wants to restore your smile to the best it can be. He wants to help you achieve total dental health, both functionally and aesthetically.

Dr. Pinto grew up in the Finger Lakes of Western New York. However, his father is from Cochabamba, Bolivia and has visited his family there countless times. He has several relatives in Bolivia that are dentists, and can speak Spanish fluently. Growing up, Dr. Pinto visited family friends in Falls Church, and fell in love with the DC Metro area. After finishing his Prosthodontic training he decided to move here, and joined Smiles International in 2019. Dr. Pinto lives in Ballston, Virginia, and loves exploring the area for new restaurants and events. In his free time he enjoys playing pick-up soccer and practicing Taekwondo.

Dr. Jessica Rubin

Dr. Jessica Rubin grew up in Montgomery County, Maryland and graduated from the Honors and Gemstone programs at the University of Maryland, College Park, Phi Beta Kappa with a B.A. in History. She was awarded a Recruitment Scholarship and a State Senatorial Scholarship to the University of Maryland Dental School, where she earned her Doctorate of Dental Surgery in 2005. Following dental school, Dr. Jessica completed a residency in general dentistry at MetroHealth Medical Center in Cleveland, Ohio, and a pediatric dentistry residency at the University of Maryland Dental School. In addition to private practice, Dr. Jessica is an Assistant Professor of Pediatrics at Georgetown University Medical Center and served for five years as an attending in the Department of Dentistry at Childrens National Medical Center in Washington, DC.
Dr. Salvatore Selvaggio

After completing his DDS degree from the Georgetown University School of Dentistry in 1979, Sal completed a GPR at Providence Hospital. He and fellow resident Dr. Jeff Almo decided to join forces, and in 1980 began a dental partnership until their retirement 35 years later.

Sal began volunteering at the Spanish Catholic Center Dental Clinic in 1985, and continued there until 2020. He served on their Board of Directors, and acted as president for six years.

He has served one term on the Dental Society’s Foundation board so far.

In his retirement, Sal has become an active advocate for our older community members. As part of the Society’s Foundation strategic plan goals, he has been lecturing to homecare aides and Certified Nurse Assistants students (CNA’s) on oral care for the elderly. The Foundation has realized these critical workers have never had training on oral care for their patients, and is now developing a recorded training module to be used in long term care facilities, nursing homes, and CNA schools.

Sal is a member of Iona Senior Services advisory board, for whom he has given testimony before the District City Council advocating for the much needed development of an adequate healthcare workforce to care for our older population.

He is also a volunteer for the Northwest Neighbors Village, part of a network of community based non profits, where he provides rides to medical appointments and shopping trips.

Sal enjoys playing guitar, writing whimsical essays, and regular exercise. Sal and Andrea, his wife of 51 years, live in the District of Columbia.

Dr. Stanley Shulman

Dr. Shulman, a native Washingtonian, served as a dental officer in the U.S. Public Health Service treating Native Americans in Alaska. As the first recipient of the American Dental Association’s national “Community Preventive Dentistry Award,” he received national recognition for his pioneering work with dental disease among young children. He is a graduate of the Georgetown University School of Dentistry and served on the faculty. For over 20 years he has been a member of the Board of Directors for the D.C. Dental Society Foundation, established to promote dental health locally. One of Dr. Shulman’s passion is helping underprivileged children get their badly needed dental care. Dr. Shulman takes part in the yearly Give Kids A Smile Day in Washington, D.C. And once a year, he travels to Central Vietnam to do volunteer work on children in dental missions. The theatrical arts are among Dr. Shulman’s hobbies. He served on the Board of Directors of Imagination Stage, in Bethesda, Maryland, one of America’s leading theatres for children. He is married and has one son.
DCDS Launches New Programs to Foster the Dental Community

Whether it was by chatting with colleagues at a monthly meeting or connecting with friends at a happy hour, DCDS has long provided members with ways to connect with the dental community. Now DCDS has launched a new series of programs to provide members with even more ways to connect.

We hope to see you at an upcoming outing, game night, affinity group meeting or other activity. Watch for announcements from DCDS and connect with the DC dental community.

Want to help plan an activity? Write to DCDS at info@dcdental.org or call 202 367-1163.

Join a DCDS Affinity Group

DCDS is forming affinity groups to connect member segments based upon areas of interest, such as:

- Practice Specialty
- Diversity
- Public Policy Interest or Patient Population Served

Sign Up for DCDS Affinity Groups Here
Remembering Dr. Bernard Yanowitz

It is with a heavy heart that we share the news of the passing of Dr. Bernard Yanowitz, a past president of the DC Dental Society.

The full text of the obituary honoring Dr. Yanowitz is available at www.legacy.com.

A Celebration of Life will be held at a later date. Memorial contributions may be made in his name to the Jewish Social Service Agency or the Washington Hebrew Congregation.
Answer the call through D.C. Dental Cares, the new pro bono program of the D.C. Dental Society Foundation

Did you hear that the DCDS Foundation has a new program to provide pro bono dental care to members of the Washington Community in need called D.C. Dental Cares? This program launched earlier this year under a partnership with the Catholic Charities Health Care Network.

Through this program, D.C. dentists will be able to provide pro bono treatment for patients in their own office with no long term commitment. The type and amount of treatment rendered to these patients is entirely at the discretion of the dentist. Patients will be pre-screened for their eligibility for this program based on their economic status. Our member dentists will receive a referral, which outlines the patient’s general oral health needs and their chief complaint.

Sign up to participate via a brief online form via the button below.

Photo features just some of the DCDS members who have given their time to provide free care to the D.C. community in recent years.

Sign Up for D.C. Dental Cares
District Addiction Consultation Service (DACS)

DACS supports primary care and specialty prescribers in addressing the needs of their patients with substance use disorders and chronic pain management.

Consultation

Phone consultation for clinical questions provided by our team of expert addiction medicine specialists

Education

Education and training opportunities

Resources & Referrals

Assistance in the identification of substance use and behavioral health resources and referrals

1-866-337-DACS (3227) www.DistrictACS.org

Funding for DACS is provided by the District of Columbia Government, DC Health, Health Regulation and Licensing Administration (HRLA), Pharmaceutical Control Division (PCD).
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IF IT TAKES EIGHT YEARS TO BECOME A DENTIST, WHEN ARE YOU EXPECTED TO DRILL INTO EQUIPMENT LOANS?

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District of Columbia Dental Society

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Fax or email a recent credit card processing statement to 866.717.7247
or Compare@BestCardTeam.com to receive a no-obligation savings analysis and a $5 Amazon gift card

Scan to request more info
and a detailed rate analysis
Howard University College of Dentistry holds GKAS event

ADA Morning Huddle, May 31, 2022

The Howard University College of Dentistry held a Give Kids A Smile event on May 20. This year marks the 20th anniversary for the ADA's GKAS program, and the dental school -- which has participated every year -- was "happy to celebrate," according to ADA News. During the event, dental residents and dental students - - who were supervised by faculty -- performed cleanings, fluoride treatments, sealants, extractions, restorative treatments and orthodontic consults on about 60 children from two neighborhood elementary schools and one middle school. For more information about Give Kids A Smile, visit ADA.org/GKAS.

Full Story: https://www.ada.org/publications/ada-news/2022/may/howard-dental-school-celebrates-gkas?md5=6d82a1682331f6d929006a00ab33bc4a

SmileCon registration is open!

Ada.org, ADA Morning Huddle, June 1, 2022

Cue the confetti--registration for SmileCon™ 2022, Oct. 13 through 15 in Houston, is open! For one simple price, a Smile Pass gives you access to 120+ courses, the opening session with Dr. Brené Brown, SmileCon Street Fest, Dental Central (the exhibit hall), the closing session and more. ADA member dentists, students and dental teams can save $100 or more by signing up before June 17. Want to GO BIG? Select a Platinum Pass, which includes everything the Smile Pass does, PLUS all Hands-On Activities (workshops), an express line for Presentations, preferred seating for the Opening and Closing Sessions, the CDT 2023 Kit, and more! See the perks.

What are you waiting for? Register now for this mighty meeting and enjoy the savings!
Reconnect with the ADA through live chat, email and phone

ADA Morning Huddle, May 25, 2022

The ADA thanks you for your patience and support as we worked to restore operations following a recent cybersecurity incident. We are pleased to share that our customer service team is back up and running and ready to assist. Here’s how to reach us:

- Email us at msc@ada.org.
- Live chat with us at ADA.org. Team members are available between 7 a.m. and 6 p.m. weekdays, or leave a message outside of business hours.
- General inquiry calls: Reach out at 312-440-2500 between 8:30 a.m. and 5 p.m. CT on weekdays.
- ADA Membership inquiry calls: Contact us 800-621-8099 between 8:30 a.m. and 5 p.m. CT on weekdays.
- ADA Catalog calls: Place orders by calling 800-947-4746 between 7 a.m. and 6 p.m. CT weekdays.

You may also begin to receive emails or phone calls from our Member Service Center team as they return messages and voicemails. Please note that emails will come from msc@ada.org, and "ADA" will display on your caller ID. Remember, ADA team members will never ask you for sensitive personal information like your Social Security number.

ADA credentialing service back online at ADA.org/godigital

ADA Morning Huddle, May 26, 2022

Online access to the ADA credentialing service, powered by CAQH ProView, has been restored. All US licensed dentists, including both ADA members and non-members, can access the login page for the ADA Credentialing Service at ADA.org/godigital. It’s a free service for all dentists, regardless of ADA membership status.

If you need help retrieving your ADA ID number or resetting your ADA account password, please contact the ADA Member Service Center at 800-621-8099 (Monday to Friday, 8:30 a.m. to 5 p.m. CT) or by email at msc@ada.org. Live chat is also available at ADA.org weekdays from 7 a.m. to 6 p.m. CT.
From the ADA

Nominate a dentist making a difference for the 2023 ADA Humanitarian Award

ADA Morning Huddle, May 23, 2022

Help recognize a dentist you know for their humanitarian work by nominating them for the 2023 ADA Humanitarian Award by Sept. 1. This recognizes dentist members who have distinguished themselves by spending at least 10 years improving the oral health of underserved populations in the U.S. The winner will be recognized at SmileCon™ and receive $10,000 for the dental charity/project of their choice. Anyone can nominate any active, life or retired ADA member in good standing. Submit a nomination online today!

ADA researchers to study antibiotic use as part of periodontal disease treatments

ADA Morning Huddle, May 23, 2022

The ADA Science & Research Institute will collaborate with the University of Texas Health Science Center at San Antonio to study the responsible use of antibiotics, along with other treatments, for periodontal disease, ADA News reported. The National Institutes of Health's National Institute of Dental and Craniofacial Research is providing a $2.4 million grant for the study, which is expected to begin in spring 2023 and enroll 1,050 periodontal patients from US dental practices. "This new trial is expected to have a major impact on reducing antibiotic misuse in dentistry, which contributes to antibiotic resistance," said researcher Georgios Kotsakis, D.D.S., associate professor of periodontics at the UT Health San Antonio School of Dentistry.

Full Story: https://www.ada.org/publications/ada-news/2022/may/adasri-university-of-texas-receive-grant-to-study-responsible-use-of-antibiotics?md5=6d82a1682331f6d929006a00ab33bc4a
**From the ADA**

**Special Considerations of Pain Management and Opioid Use in Older Adults**

*ADA Morning Huddle, May 26, 2022*

Many older people have a variety of systemic diseases that can impact their oral health care. Join us at noon CT on June 8 for this free webinar exploring special considerations to take into account for treating older adults, assessing their pain and interpreting their health status. You’ll come away with a better understanding of risk factors for opioid toxicity in older adults and opioid misuse in the older adult population. 1 CE credit.

[Register today.](#)

**Free webinar: Retaining Patients for Life with Recurring Revenue**

*ADA Morning Huddle, May 31 2022*

Looking for a way to retain patients for life with recurring revenue? Join ADA staff and Bento for a free webinar at noon CT on June 14 to hear how you can build patient loyalty with your own in-office membership plan.

With in-office membership plans there are no claims to file and no interference in your treatment plans. These plans, which are designed for patients who lack dental insurance coverage, are gaining popularity in the dental community. 1 CE credit.

[Register now!](#)

Learn more about in-office plans at [ADA.org/Bento.](#)
From the ADA

**Faculty loan repayment program now accepting applications**

*ADA Morning Huddle, May 27, 2022*

The Health Resources and Services Administration’s [Faculty Loan Repayment Program](https://www.ada.org/publications/ada-news/2022/may/hrsa-faculty-loan-repayment-program-now-accepting-applications?md5=6d82a1682331f6d929006a00ab33bc4a) is accepting applications through 7:30 p.m. Eastern time June 30, ADA News reported. The program offers dentists and other eligible health care providers up to $40,000 over two years to repay their student loans, in exchange for working at an eligible health professions school. Applicants must come from a disadvantaged background, have a degree or certificate in an eligible health profession, and be on faculty, with a contract for two years or more, at an approved health professions school. The HRSA has a [guidance document](https://www.ada.org/publications/ada-news/2022/may/hrsa-faculty-loan-repayment-program-now-accepting-applications?md5=6d82a1682331f6d929006a00ab33bc4a) for applicants.

**Full Story:** [https://www.ada.org/publications/ada-news/2022/may/hrsa-faculty-loan-repayment-program-now-accepting-applications?md5=6d82a1682331f6d929006a00ab33bc4a](https://www.ada.org/publications/ada-news/2022/may/hrsa-faculty-loan-repayment-program-now-accepting-applications?md5=6d82a1682331f6d929006a00ab33bc4a)

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**JADA article highlights key elements from "Oral Health in America" report**

*ADA Weekend Huddle, May 28, 2022*

Poor oral health reduces the economic productivity of American society by limiting participation in the workforce and increasing health care costs, according to an article published by The Journal of the American Dental Association. "Oral Health in America: Implications for Dental Practice" highlights key elements from "Oral Health in America: Advances and Challenges," a larger report released in December 2021 by the National Institute of Dental and Craniofacial Research and National Institutes of Health. While access to care has increased for children and young adults, considerable work remains to meet the oral health care needs of all people equitably, according to the article. The commentary "[Facing the Future and Deciding What We Want Oral Health To Become](https://www.ada.org/publications/ada-news/2022/may/jada-article-highlights-key-elements-from-oral-health-in-america-report?md5=6d82a1682331f6d929006a00ab33bc4a)" appears in the same issue of JADA.

**Full Story:** [https://www.ada.org/publications/ada-news/2022/may/jada-article-highlights-key-elements-from-oral-health-in-america-report?md5=6d82a1682331f6d929006a00ab33bc4a](https://www.ada.org/publications/ada-news/2022/may/jada-article-highlights-key-elements-from-oral-health-in-america-report?md5=6d82a1682331f6d929006a00ab33bc4a)
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**Contact**: Michael C. Bauer, DDS | chevychasedds.com

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